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**UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA**

DAVID TOMPKINS, an individual, on behalf
of himself and others similarly situated,
Plaintiffs,

v.

23ANDME, INC.,
Defendant.

CASE NO. _____

**CLASS ACTION AND
REPRESENTATIVE ACTION**

**COMPLAINT FOR DAMAGES,
EQUITABLE, AND INJUNCTIVE
RELIEF**

JURY TRIAL DEMANDED

1 COMES NOW Plaintiff David Tompkins (“Plaintiff”), on behalf of himself and all
2 others similarly situated (the “Class”), and brings this action against Defendant 23andMe, Inc.
3 alleging the following upon personal knowledge as to his actions and upon information and
4 belief based upon the investigation of his attorneys as to all other facts alleged in this complaint:

5 **INTRODUCTION**

6 1. This class action concerns false, misleading and improper representations,
7 advertisements and promises cavalierly made by 23andMe, Inc. (“Defendant” or “23andMe”)
8 concerning its DNA Saliva Collection Kit/Personal Genome Service (“Saliva Kits”). For the
9 cost of \$99.00, 23andMe suggests, upon receiving a submitted DNA saliva sample from a
10 customer through the mail, that it can accurately determine and forecast, among other things,
11 health reports and status, traits and various drug responses. 23andMe makes these promises
12 without providing any scientific or clinical validation whatsoever that its Saliva Kits are
13 accurate, reliable or fit for its advertised uses. 23andMe’s Saliva Kits have not even received
14 marketing authorization or approval from the Food and Drug Administration (“FDA”). Ignoring
15 this vital requirement and in violation of the Federal Food, Drug and Cosmetic Act (“FDC
16 Act”), until December 6, 2013, 23andMe continued to market, advertise, promote and sell its
17 Saliva Kits without the FDA’s approval and in a violative manner.

18 2. In addition to misleading unsuspecting consumers who purchase Saliva Kits in
19 the belief that they are scientifically valid, 23andMe aggregates genetic information that it
20 receives from its customers and markets it to the scientific community for scientific research
21 that “could lead to commercial use.”

22 3. As a result of 23andMe’s improper and unlawful conduct, countless consumers
23 and end-users, who relied on Defendant’s representations and statements as being truthful and
24 accurate, have been deceived, wronged, and financially harmed.

JURISDICTION AND VENUE

1
2 4. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C.
3 § 1332(d)(2), because the Plaintiff and over two-thirds of the Class Members are of diverse
4 citizenship from the Defendant; and the aggregate amount in controversy exceeds five million
5 dollars (\$5,000,000.00) exclusive of interest and costs.

6 5. Venue is proper in this Court pursuant to 28 U.S.C. §1391 because a substantial
7 part of the events or omissions giving rise to Plaintiff's claims occurred here, a substantial part
8 of the property that is the subject of this action is situated here, and Defendant is subject to
9 personal jurisdiction, in this District.

10 6. As a result of Defendant's designing, testing, developing, manufacturing,
11 distributing, advertising, promoting and/or selling of Saliva Kits to purchasers throughout
12 California, Defendant obtained the benefits of the laws of California.

13 7. Defendant conducted systematic and continuous business activities in and
14 throughout the state of California and otherwise intentionally availed itself of the markets of the
15 state of California through the promotion and marketing of its business.

PARTIES

16
17 8. At all times herein relevant, Plaintiff Tompkins was and is a resident of
18 Montgomery County, Maryland.

19 9. In August 2013, Plaintiff Tompkins purchased a Saliva Kit after seeing and
20 relying on Defendant's print and online advertising suggesting that the product was reliable and
21 accurate.

22 10. Plaintiff paid \$99.00 for his Saliva Kit.
23
24

1 the risk that a direct-to-consumer test result may be used by a patient to self-manage, serious
2 concerns are raised if test results are not adequately understood by patients or if incorrect test
3 results are reported.”

4 27. As the FDA makes clear in its letter, 23andMe advertised and marketed Saliva
5 Kits to consumers without any analytical or clinical data to support its accuracy or validity.

6 **B. DEFENDANT’S FALSE AND MISLEADING REPRESENTATIONS**
7 **CONCERNING PURPORTED HEALTH BENEFITS.**

8 28. Defendant cavalierly represents and advertises that the results of Saliva Kit tests
9 will improve consumers’ health. Defendants state the following on their website:

10 a. “Learn hundreds of things about your health. Using your DNA
11 information, 23andMe helps you know more about your health so you can take an
12 active role in managing it. With reports on over 240+ health conditions and traits,
13 here are a few of the things you’ll learn about you.”

14 b. “Plan for the future. Find out if your children are at risk for inherited
15 conditions, so you can plan for the health of your family.”

16 c. “Living well starts with knowing your DNA.”

17 d. “Health tools - Document your family health history, track inherited
18 conditions, and share the knowledge.”

19 e. “Drug response - Arm your doctor with information on how you
20 might respond to certain medications.”

21 f. “Below are a few examples [diabetes, arthritis, coronary heart disease,
22 breast cancer, plavix, lactose intolerance] where we can help you learn more. And
23 when you know more, you can make better lifestyle choices, look out for common
24 conditions and take steps toward mitigating serious diseases.”

25 29. Defendant’s statements about its health benefits even go as far as stating:

26 23andMe is a DNA analysis service providing information and
27 tools for individuals to learn about and explore their DNA. We use
28 the Illumina HumanOmniExpress-24 format chip Our chip
29 consists of a fully custom panel of probes for detective single
30 nucleotide polymorphisms (SNPs) selected by our researchers. The

1 selection was made to maximize the number of actionable health
2 and ancestry features available to customers as well as offer
flexibility for future research.

3 30. To the contrary, the Saliva Kits work to confuse customers as to their health and
4 possibly cause adverse health reviews and diagnoses. For instance, on May 14, 2008, Dr.
5 Rudolph Tanzi, a professor of neurology at Harvard University and director of the Genetics and
6 Aging Research Unit at Massachusetts General Hospital, testified before the United States
7 Senate Special Committee On Aging about the dangers of Defendant's product, stating as
8 follows in response to a question from then-Senator Hillary Rodham Clinton:

9 [I]t should be noted that companies like 23andMe, Navigenics,
10 Knome, and DeCode are already charging considerable sums of
11 money for anyone who wishes to pay to be tested for the
12 "unconfirmed" genetic risk factors for Alzheimer's and other
13 common diseases, e.g. cardiovascular disease, cancer, and stroke.
14 In my view, it is highly premature and both medically and
15 commercially irresponsible to be conducting these tests. To
16 reliably predict disease risk, we will first need to establish the full
17 set of "confirmed" risk factors and then determine how they work
together to influence risk in a "multigenic" manner. As these
18 companies become more popular, the public will need to be
19 increasingly informed and educated about the fact these tests are
20 not yet accurate, reliable, or scientifically sound. I am concerned
21 that these tests may increasingly lead to unwarranted anxiety or a
false sense of security about one's genetic destiny as these
22 companies services become more "trendy."

23 31. Defendant's health assertions, statements and representations are unfounded and
24 not supported by any scientific research or factual basis.

20 **C. DEFENDANT'S FALSE AND MISLEADING ADVERTISEMENTS AND
21 REPRESENTATIONS.**

22 32. Defendant continues to market and advertise its Saliva Kits as being beneficial
23 and useful despite having no scientific data or research to support the claims.

1 33. In January 2013, in response to an FDA inquiry, 23andMe was still “completing
2 the additional analytical and clinical validations for the tests that have been submitted” and
3 “planning extensive labeling studies that will take several months to complete.”

4 34. On November 22, 2013, the FDA issued a Warning Letter to 23andMe, stating
5 that it was had not received marketing clearance or approval for its Saliva Collection Kit and
6 Personal Genome Service and was in violation of the Federal Food, Drug and Cosmetic Act,
7 despite repeated demands from the FDA for further information.

8 35. On December 6, 2013, in response to the FDA’s November 22, 2013 Warning
9 Letter, 23andMe ceased marketing its services relating to the disease and other conditions.

10 36. Consumers would not purchase the Saliva Kits if they knew that Defendant’s
11 representations were false and that the product was not sanctioned by the FDA.

12 37. Defendant was and is aware of the misleading nature of its product by way of
13 countless Internet consumer complaints:

14 I also found both the so called health analysis to be pretty much
15 useless. Sure, you're told that people with your genetic markers
16 have a higher percentage than others markers of a certain disease
17 or health risk, but so what? That is totally meaningless as lifestyle,
18 diet, excercise [sic] and a host of other factors come into play and
19 serve a far more important determination of what kind of health
20 you have and are going to have. I didn't expect a lot from this test-
 but perhaps something a little more defined than what this offers.
 In addition, there a TON of very personal surveys and questions
 they ask you (optional of course)- some of which seem to written
 by very bored college research interns. In my opinion, unless you
 have no idea what your racial makeup is and no clue about where
 modern humans originate from, don't waste your money on this.

21 ***

22 I heard that you also need to enroll(mandatory)for ten months and
23 pay \$5/mo to keep your page going. Too many complaints about
24 CS, ghost Co. overseas? Results are just a general idea generated
 by a PC software....if it is CHEAP, don't expect true good results!
 Also seems like they fail to disclose that your "controversial"

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information maybe leaked (sold?) to the Health and Insurance Companies to use for review when you apply for services, don't waste your money and loose your personal information at same time...STAY AWAY.

23andme charged me \$395 for my DNA analysis. They only analyzed my DNA to a certain point, saying they have not analyzed my branch of DNA any further (I guess it was not beneficial to the woman, the wife of a GOOGLE founder, to learn any more about this genetic profile). They then asked me to pay them MORE money if I wanted to learn about my genetic predisposition to getting Alzheimer's. I wanted to see if I had any relatives in the world, since all of my relatives except my parents were killed in the Holocaust, but they have a very low user rate, so the chances of finding a close relative are almost nil. If you want to get your DNA analyzed, I strongly recommend you try one of the companies offering this service.

Even after sending me a replacement test they can't read my DNA. They are offering to refund the money I paid for the test but offered NO explanation as to why they couldn't read it. I followed the directions to the letter both times. This concerns me.

Not worth the risk of a very questionable study. The Terms of Agreement are invasive and not like any requirements for a legitimate study. I was very concerned about my private information, how it would be used, and to whom it would be made available.

I paid \$299 for the kit 8 months ago. It is now being offered for \$99 and based on other reviews, has been offered for that price in the past. Is is [sic] worth \$299? Absolutely not! Will they offer you a partial refund? Absolutely not! The genealogy information is very general. It may be because they do not have a big enough data base to offer more detailed information. The information concerning health risks while interesting was not entirely accurate. In my own case, I have had a couple of serious health conditions that were listed as very low risk for me. I have to wonder how accurate the other results are.

1 I think this is a scam.... They took a sample, and after two months,
2 I find out that they could not get DNA from the sample, and sent
3 me another kit. A month later, they tell me that they couldn't get
4 DNA, and will refund my money "less shipping costs"
5 So, they keep the shipping costs, I lost months of time waiting, and
6 have nothing to show for it, except a smaller wallet. I don't want
7 my money back -- I want my results!
8 In the meantime, no help as to trying to find out WHY they didn't
9 get DNA from my saliva... Except that maybe there is no DNA in
10 saliva??? They need skin cells, so why not provide a swab to
11 collect DNA from my cheek? Or offer some other way to do it,
12 other than dropping me and keeping a portion of my money?
13 There is NO place to call for support. They do NOT respond to
14 their emails
15 Their support level is a JOKE.

16 ***

17 23ANDME is a RIPOFF! RIPOFF! RIPOFF!. It's a SCAM!!! It's a
18 SCAM!!! I bought one of their \$99 test kits that will break down
19 my genetics and tell me my chances of getting ill from certain
20 cancers and heart disease. I could not believe my eyes when I saw
21 the test results. TOTALY FALSE! They make these numbers up! I
22 called them for a refund and I was insulted by Andy Page who
23 refused to return my money. I had my tests done somewhere else
24 and the results were totally different. I called them again and a
25 technician by the name of "Arnab Chowdry "secretly told me that
26 the results are made up and no actual genetic study is done. Anne
27 "The founder of this scam" he told me, made up the idea when
28 they where dating each other. I want to make myself available for
29 any class action lawsuits against this FRAUD!.

30 38. Buried within the TOS is the real reason that Defendant is asking consumers to
31 pay \$99.00 to have their DNA analyzed: Defendant plans to create a huge DNA database and
32 use the aggregate and individual data that it collects about customers' DNA for research,
33 including with commercial partners.

34 39. Defendant's TOS provides that, "in order to expand and accelerate the
35 understanding and practical application of genetic knowledge in health care, we invite all
36 genotyped users to participate in 23andWe Research. Participation in such research is voluntary
37 and based upon an IRB-approved consent document." The TOS define "23andWe Research" as

1 “scientific research that 23andMe performs with the intent to publish in a peer-reviewed
2 scientific journal. 23andWe Research only uses Genetic and Self-Reported Information from
3 users who have given consent according to the applicable Consent Document. 23andWe
4 Research activities do not include R&D.”

5 40. Despite attempting to obtain this consent from each of its customers, Defendant
6 explains much further in its TOS that they “will not receive compensation for any research **or**
7 **commercial products** that include or result from [thei]r Genetic Information or Self-Reported
8 Information.” (Emphasis added.)

9 41. The TOS describes Defendant’s use of customers’ “Genetic and Self-Reported
10 Information” as follows:

11 If you have given consent for your Genetic Information and Self-
12 Reported Information to be used in 23andWe Research as
13 described in the applicable Consent Document, we may include
14 your information in the Aggregated Genetic Information and Self-
15 Reported Information we disclose to third parties for the purpose
16 of publication in a peer-reviewed scientific journal. 23andMe may
also include your information in Aggregated Genetic and Self-
Reported Information disclosed to third-party non-profit and/or
commercial research partners who will not publish that
information in a peer-reviewed scientific journal. (Emphasis
added.)

17 42. The TOS explicitly requires customers who agree to having their genetic
18 information become part of 23andMe’s aggregate database to waive their rights to any products
19 that result from the research that uses their DNA: "Waiver of Property Rights. As stated above,
20 you understand that by providing any sample, having your Genetic Information processed,
21 accessing your Genetic Information, or providing Self-Reported Information, you **acquire no**
22 **rights in any research or commercial products that may be developed by 23andMe or its**
23 **collaborating partners. You specifically understand that you will not receive compensation**
24 **for any research or commercial products that include or result from your Genetic**

1 **Information or Self-Reported Information."** (Emphasis Added.) If a customer agrees to
2 having his or her individual DNA disclosed to researchers, 23andMe's Privacy Statement
3 discloses that it may also be put to commercial use: "If you have consented to use of your
4 individual-level data in the Research Portal feature, qualified researchers (who must comply
5 with certain requirements) may access your individual-level Genetic and/or Self-Reported
6 Information for the purpose of scientific research, which could **lead to commercial use."**

7 43. Nowhere in the advertising or website does Defendant disclose that this is the
8 real purpose of its DNA testing services.

9 44. In addition, based on information and belief, in an effort to make its product
10 appealing, Defendant also publishes false "research" reports and studies that lack any statistical
11 or scientific data.

12 45. Defendant's representations are misleading, deceptive and unfair. Defendant's
13 misrepresentation and practices injured and caused the relying Plaintiff and putative Class
14 Members financially.

15 **CLASS ACTION ALLEGATIONS**

16 46. Plaintiff seeks to bring this case as a class action, under Federal Rule of Civil
17 Procedure 23, on behalf of himself and all others similarly situated. The proposed Class is
18 defined as:

19 All individuals and entities that have purchased a 23andMe Saliva Kit in the
20 United States or California.

21 Excluded from the Class are Defendant, any entity in which Defendant have a
22 controlling interest or which has a controlling interest of Defendant, and
23 Defendant's legal representatives, assigns and successors. Also excluded are the
24 judge to whom this case is assigned and any member of the judge's immediate
family.

1 47. **Numerosity.** The number of persons who are members of the Class described
2 above are so numerous that joinder of all members in one action is impracticable.

3 48. **Commonality and predominance.** Questions of law and fact that are common to
4 the entire Class predominate over individual questions because the actions of Defendant
5 complained of herein were generally applicable to the entire Class. These legal and factual
6 questions include, but are not limited to:

7 a. Whether Defendant advertised and sold Saliva Kits with knowledge of its
8 unreliability and misleading results;

9 b. Whether Defendant's advertising was unfair, deceptive, untrue, or
10 misleading;

11 c. Whether the arbitration clause contained in Defendant's Terms of Service
12 applies to Class Members and is unconscionable;

13 d. Whether Defendant's Terms of Service were adequately disclosed to Class
14 Members;

15 e. Whether Defendant's Terms of Service contain unconscionable and/or
16 illusory terms and language;

17 f. Whether Defendant obtained appropriate and timely approval from the FDA
18 to market and sell its Saliva Kits;

19 g. Whether Defendant's promises of health reports and risks were likely to
20 mislead reasonable and relying consumers;

21 h. Whether Class Members are entitled to restitution and other equitable relief
22 requested herein; and

23 i. Whether Class Members suffered damages and are entitled to damages.
24

1 56. By representing to the general public, including Plaintiff and the putative Class
2 Members, that its Saliva Kits allow consumers to “[l]earn hundreds of things about your
3 health,” “[f]ind out if your children are at risk for inherited conditions, so you can plan for the
4 health of your family,” “[a]rm your doctor with information on how you might respond to
5 certain medications,” and learn more about their susceptibility to certain diseases and
6 conditions, Defendant engaged in false and misleading practices prohibited by the California
7 False Advertising Law (CFAL).

8 57. In addition to being false, Defendant’s advertisements and representations are
9 also misleading and have the capacity, likelihood, and tendency to deceive and confuse
10 consumers, including Plaintiff and the putative Class Members.

11 58. Defendant knew, or would have known with the exercise of reasonable care that
12 its advertisements and representations about the benefits of its Saliva Kits were false and
13 misleading.

14 59. Defendant made these false and misleading advertisements and
15 misrepresentations with the intent of inducing consumers to purchase the Saliva Kits.

16 60. Plaintiff purchased a Saliva Kit in reliance on Defendant’s false and misleading
17 advertisements and representations about the product. Plaintiff would have foregone purchasing
18 Defendant's product had he known that the Saliva Kits were unreliable and did not possess the
19 health and other benefits that Defendant’s advertisements attributed to it.

20 61. As a result of the foregoing acts, omissions, and practices, Plaintiff and the
21 putative Class Members have suffered actual damages as described herein.

22 62. Pursuant to Business & Professions Code §§ 17203 and 17535, Plaintiff seeks an
23 order of this Court enjoining Defendant from continuing with the advertisements and
24

1 representations about its Saliva Kits and requests an order awarding Plaintiff and the putative
2 Class Members restitution of the money wrongfully acquired by Defendant.

3 **SECOND CAUSE OF ACTION**
4 **Violation of California Unfair Competition Law**
5 **CAL. BUS. & PROF. CODE § 17200, *et seq.***
6 **(“unlawful” element)**

7 63. Plaintiff re-alleges and incorporates by reference the allegations set forth in this
8 Class Action Complaint.

9 64. Defendant is a “person” within the meaning of CAL. BUS. & PROF. CODE §
10 17201.

11 65. Defendant unfairly, unlawfully, deceptively, and misleadingly represented what
12 the Saliva Kits could do. Defendants boasted that the kits would allow consumers to “[l]earn
13 hundreds of things about your health,” “[f]ind out if your children are at risk for inherited
14 conditions, so you can plan for the health of your family,” and “[d]ocument your family health
15 history, track inherited conditions, and share the knowledge,” and learn about various diseases.
16 To the contrary, the Saliva Kits do none of those things and the results it provides are not
17 supported by any scientific evidence or data.

18 66. Plaintiff and the putative class purchased Saliva Kits in reliance on Defendant’s
19 unfair, unlawful, deceptive, and misleading representations about the product. Plaintiff would
20 have foregone purchasing Defendant’s product had he known that the Saliva Kit was unreliable
21 and did not possess the health and other benefits that Defendant’s advertisements claimed.

22 67. Defendant’s business practices, as alleged herein, are unlawful because they
23 violate the Federal Food, Drug and Cosmetic Act and California law.

24 68. As a result of the foregoing acts, omissions, and practices, Plaintiff and the
putative Class Members have suffered actual damages as described herein and are entitled to

1 recover such damages, together with punitive damages, equitable relief, injunctive relief and
2 reasonable attorneys' fees.

3 69. Pursuant to Section 17203 of the California Business & Professions Code,
4 Plaintiff seeks an order of this Court enjoining Defendant from continuing to engage, use, or
5 employ its unfair and fraudulent practice of advertising the sale and use of the Products and
6 making false claims about the Saliva Kits.

7 **THIRD CAUSE OF ACTION**
8 **Violation of California Unfair Competition Law**
9 **CAL. BUS. & PROF. CODE § 17200, *et seq.***
10 **(“unfair” and “fraudulent” elements)**

11 70. Plaintiff re-alleges and incorporates by reference the allegations set forth in this
12 Class Action Complaint.

13 71. Plaintiff purchased a Saliva Kit in reliance on Defendant's false and misleading
14 advertisements and representations about the product. Plaintiff would not have purchased
15 Defendant's products had he known that the Saliva Kit was unreliable and did not possess the
16 suggested benefits that Defendant's advertisements claimed it has.

17 72. Defendant's false and misleading representations about the health and other
18 benefits of its Saliva Kits violate long standing public policy in the United States and California
19 prohibiting businesses from claiming a product will provide health benefits without
20 substantiating scientific evidence and/or data.

21 73. Defendant's false promise that the Saliva Kits will help its customers determine
22 if their “children are at risk for inherited conditions” and “[u]nderstand [thei]r genetic health
23 risks” is improper and unfounded.
24

1 74. Defendant knew or should have known that its claims about the Saliva Kits were
2 fraudulent and likely to deceive the public, including Plaintiff and the putative Class Members,
3 into believing that the Saliva Kits have uses and benefits that they do not possess.

4 75. Plaintiff purchased a Saliva Kit in reliance on Defendant's unfair and fraudulent
5 representations about the kits. Plaintiff would have foregone purchasing Defendant's product
6 had he known that the Saliva Kit was unreliable and did not possess the health and other
7 benefits that Defendant's advertisements attributed to it.

8 76. Plaintiff and the putative Class Members' injuries are substantial and not
9 outweighed by any real benefits to consumers or competition. Plaintiff and the Class Members
10 could not reasonably have avoided the information because Defendant intentionally misled the
11 consuming public by means of the claims made with respect to the Saliva Kits as set forth
12 herein.

13 77. In addition, Defendant's use of various forms of advertising media to advertise,
14 call attention to, or give publicity to the sale of goods or merchandise which are not as
15 represented in any manner constitutes unfair competition; unfair, deceptive, untrue, or
16 misleading advertising; and an unlawful business practice within the meaning of the California
17 law.

18 78. Defendant's wrongful business practices and procedures constituted, and
19 constitute, a continuing course of conduct of unfair competition.

20 79. As a result of the foregoing acts, omissions, and practices, Plaintiff and the
21 putative Class Members have suffered actual damages as described herein.

22 80. Pursuant to Section 17203 of the California Business & Professions Code,
23 Plaintiff and the putative Class Members seek an order of this Court enjoining Defendant from
24 continuing to engage, use, or employ its unfair and fraudulent practice of advertising the sale

1 and use of the Saliva Kits products. Likewise, Plaintiff and the putative Class Members seek an
2 order requiring Defendant to cease making the unfair and fraudulent claims about its Saliva Kits
3 that are described herein. Plaintiff also requests an order awarding Plaintiff and the Class
4 restitution of the money wrongfully acquired by Defendant by means of responsibility attached
5 to Defendant's false and misleading representations.

6 **FOURTH CAUSE OF ACTION**
7 **Violations of California Consumer Legal Remedies Act**
8 **CAL. CIV. CODE §§ 1750 *et seq.***

8 81. Plaintiff re-alleges and incorporates by reference the allegations set forth supra in
9 this Class Action Complaint.

10 82. Defendant is a “person” within the meaning of CAL. CIV. CODE § 1761.

11 83. Plaintiff and the putative Class Members are “consumers” within the meaning of
12 CAL. CIV. CODE § 1761.

13 84. Plaintiff purchased a Saliva Kit from Defendant for personal, family or
14 household purposes. The purchase of the Saliva Kits by Plaintiff and the putative Class
15 Members were and are “transactions” within the meaning of CAL. CIV. CODE § 1761.

16 85. Defendant's marketing, labeling, advertising, and sales of the Saliva Kits violated
17 the CLRA in at least the following respects:

18 a. Defendant represented that the Saliva Kits have characteristics, ingredients,
19 uses, and benefits which it does not have;

20 b. Defendant represented that the Saliva Kits are of a particular standard,
21 quality, or grade, which they are not;

22 c. Defendant advertised the Saliva Kits with an intent not to sell the Saliva Kits
23 as advertised; and

1 Saliva Kits and, in the course of same conduct, directly advertised or marketed the Saliva Kits
2 to the FDA and consumers.

3 100. Defendant impliedly warranted that its Saliva Kits were of merchantable quality
4 and fit for the ordinary, common and intended uses for which the product was sold. Specifically,
5 Defendant falsely impliedly warranted that the Saliva Kits could be used to, among other things,
6 identify genetic health risks, and find out if consumers' children are at risk for inherited
7 conditions.

8 101. Defendant knew, or had reason to know that consumers, including Plaintiff and
9 the putative Class Members, purchased the Saliva Kits for purposes described above.

10 102. Defendant knew, or had reason to know that consumers, including Plaintiff and
11 the putative Class Members, were relying on its skill and judgment to select or furnish a product
12 that was suitable for the particular purposes.

13 103. Defendant breached its implied warranties of the Saliva Kits product sold to
14 Plaintiff and the putative Class Members because the product was not fit for the particular
15 purposes described above.

16 104. As a direct and foreseeable result of the foregoing acts, omissions, and practices,
17 Plaintiff and the putative Class Members have suffered actual damages as described herein, and
18 these Class Members are entitled to recover such damages, together with punitive damages,
19 equitable relief, injunctive relief, diminution of value, reasonable attorneys' fees, costs of suit,
20 and such other relief set forth herein.

21 **SEVENTH CAUSE OF ACTION**
22 **Negligent Misrepresentation**

23 105. Plaintiff re-alleges and incorporates by reference the allegations set forth in this
24 Class Action Complaint.

1 106. Defendant made misrepresentations to Plaintiff and the putative Class Members,
2 including without limitation, the misrepresentation that the Saliva Kits were effective,
3 scientifically sound and valid, and could provide consumers with reliable health-related
4 information.

5 107. Defendant made the foregoing representations without reasonable grounds for
6 believing them to be true. These representations were made directly by Defendant and its
7 authorized agents on the Saliva Kits packaging and in publications and other written materials
8 directed to the public with the intention of inducing reliance and the purchase and use of the
9 Saliva Kits.

10 108. The representations by Defendant were in fact false and made with the intention
11 of inducing reliance resulting in the purchase and use of the Saliva Kits.

12 109. In reliance on the above misrepresentations by Defendant, Plaintiff and the
13 putative Class Members were induced to purchase and to use the Saliva Kits. If Plaintiff and the
14 Class Members had known of the true facts and the facts concealed by Defendant, Plaintiff
15 would not have purchased or used the Saliva Kits.

16 110. Plaintiff's reliance on the misrepresentations by Defendant was justified and
17 reasonable in that such misrepresentations were made by individuals and entities that held
18 themselves out as experts in the field of DNA testing and were in a position to know the actual
19 facts.

20 111. As a result of the foregoing acts, omissions, and practices, Plaintiff and the
21 putative Class Members have suffered actual damages as described herein, and these Class
22 Members are entitled to recover such damages, together with punitive damages, equitable relief,
23 injunctive relief, diminution of value, reasonable attorneys' fees, costs of suit, and such other
24 relief set forth below.

1 **EIGHTH CAUSE OF ACTION**
2 **Unjust Enrichment**

3 112. Plaintiff re-alleges and incorporates by reference the allegations set forth in this
4 Class Action Complaint.

5 113. As a result of their unlawful conduct described above, Defendant was unjustly
6 enriched.

7 114. Defendant has benefited from their unlawful acts and it would be inequitable for
8 Defendant to be permitted to retain any of the ill-gotten gains resulting from payments made by
9 Plaintiff and the putative Class Members in reliance on their false, misleading, and unlawful
10 representations about the health and other benefits of the Saliva Kits.

11 115. Plaintiff and the putative Class Members' are entitled to the amount of
12 Defendant's ill-gotten gains resulting from their unlawful, unjust, and inequitable conduct.

13 116. Plaintiff and Class Members may have no adequate other remedy at law.

14 **PRAYER FOR RELIEF**

15
16 **WHEREFORE**, Plaintiff prays for judgment against Defendant as follows:

17 1. For an order certifying that the action may be maintained as a class action,
18 certifying Plaintiff as representative of the Class, and designating his attorneys as Class
19 counsel;

20 2. For an award of equitable relief as follows:

21 a. Enjoining Defendant from making any claims for the Saliva Kits found to
22 violate the California law as it is defined by and coterminous with FDA rules, regulations
23 and pronouncements, as set forth above,
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